



Vision

What you need to know about

Using your Vision Insurance at a Network Provider Location



Now it's easier than ever to use your vision benefits. When you call to schedule an appointment with our vision network provider, simply tell them that you have vision insurance with UnitedHealthcare. You don't even need a vision ID card for your appointment. You only need to give the staff your name and date of birth...it's that simple! The network provider will verify your benefits.

If you'd like to print a vision ID card, visit myuhcvision.com, log in, and choose "Print ID Card". This will generate a PDF document called "How to Use Your Vision Care Benefits". This useful document includes steps to follow for using your vision benefits. Your personalized vision ID card will include your name, Member ID, and your exam and materials co-payment amounts.

All you need for the provider to verify your eligibility with us:

- ▶ Last Name
- ▶ Date of Birth

You do not need to provide:

- ▶ Member or Subscriber ID number
- ▶ Social Security Number



If you are unable to print your vision ID card and you would like your unique Member ID number, please feel free to call our **Customer Care Center** at **(800) 638-3120** and they will assist you. The Customer Care Center is available **Monday-Friday from 8 a.m.–11 p.m. ET** and **Saturday from 9 a.m.–6:30 p.m. ET**.



UnitedHealthcare vision coverage provided by or through UnitedHealthcare Insurance Company, located in Hartford, Connecticut, UnitedHealthcare Insurance Company of New York, located in Islandia, New York, or their affiliates. Administrative services provided by Spectera, Inc., United HealthCare Services, Inc. or their affiliates. Plans sold in Texas use policy form number VPOL.06.TX or VPOL.13.TX and associated COC form number VCOC.INT.06.TX or VCOC.CER.13.TX.